

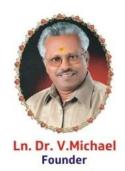
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2.5.1 Mechanism of internal / external assessment is transparent and the grievance redressal system is time-bound and efficient

Note: The supporting documents for this metric exceed the upload limit of 5 MB.

Hence the documents are made available in HEI website and the links for the metric is given below.

Metric	Parameter	Link
2.5.1.	Mechanism of internal / external assessment is transparent and the grievance redressal system is time-bound and efficient	2.5.1 Proof